

Version Date : 2024-11-26

## General access rules

1. These house rules apply to everyone who enters our event Location ("Location"). In this way, together we ensure a pleasant and safe experience.
2. In this document you can read what you can and cannot bring to an indoor one-day event. Are you unsure about an item? Then there is a good chance that it will not be allowed inside. Please note: MOJO cannot store items for you, so please do not bring unnecessary or valuable items. The less you bring, the faster you can enjoy the event!
3. Always follow the instructions of the MOJO team or the authorized persons designated by MOJO. They are there to help you and others and make everything run smoothly.
4. In situations not covered by these house rules, MOJO may decide to take additional measures.
5. In addition to these house rules, specific house rules of the Location may also apply. These can be found on the website of the Venue.

## Self-reliance, Own risk & Liability

6. Anyone on or in the Location is requested to inform themselves of the escape routes in case there is an emergency.
7. If necessary, the Location or MOJO can decide to evacuate the Location.
8. Make sure you can always contact your home front in case of emergencies.
9. Entering the Location and attending the event are entirely at your own risk. MOJO does not accept any liability for damage caused by entering the Location or attending the event, such as hearing, vision and/or other physical damage.
10. In or on the Location, you may be exposed to noise levels above 80 dB(A). Wearing hearing protection is your own responsibility. MOJO advises to use hearing protection to prevent hearing damage.
11. Staying overnight at the Location or in public space is not permitted. The police supervises this and can take measures against those who do not comply with this rule. On the day of the event, it is possible to queue from 12:00 noon. Of course you are also welcome later in the day. Take your place in the line quietly and listen to the instructions of the security staff.

## Minimum age

12. MOJO advises visitors under the age of 16 (recommended minimum age) to visit the event together with an adult. Visitors of all ages need a valid ticket.
13. For some events, MOJO may set a minimum age. This is clearly communicated in advance on our website.

## Identification requirement

14. Throughout the event, identification is required at the Location, just like everywhere in the Netherlands. Therefore, make sure that you always have a valid ID (driver's license, passport or identity card) with you.

15. At the request of, for example, bar staff, security or other authorized persons designated by MOJO, you must be able to show a valid ID.

## Accessibility and Medical Resources

MOJO is committed to providing a positive and inclusive experience for all. That is why extra accessible facilities are available at the Location for visitors with disabilities.

Check out the event's website for an overview of these facilities.

Due to safety rules and regulations, not all things are possible, including the following:

16. It is not allowed to bring chairs or stools (foldable or not) to the Location.
17. Wheelchairs, walkers, mobility scooters and other necessary aids (such as medical crutches, canes) are allowed, but are not allowed at high-risk places designated by MOJO, such as in front of a stage.
18. At many Locations you can freely choose a place. At Locations such as stadiums, the fire brigade has indicated that necessary aids such as wheelchairs, walkers, mobility scooters and other items (such as medical crutches) may only be located in designated places, such as specially equipped viewing platforms. The Locations of these platforms can be found on the MOJO website.
19. Medicines are only allowed in combination with a medicine passport (available free of charge at every pharmacy, take into account an application time of approximately 3 weeks) or an up-to-date medication overview (can be requested free of charge from the pharmacy or can be downloaded digitally yourself) as well as supplies for administering this medication. At the entrance to the Location, the medical service checks the medicines, because medicines can also be used as drugs or narcotics. Medicines that need to be refrigerated can be handed in to the medical service station.
20. Food and liquids that are necessary due to an allergy or illness are allowed. To do this, bring a statement from, for example, your doctor, dietician or a card from your patient association.
21. Do you have specific questions about accessibility, medicines, food or liquids? Feel free to contact MOJO via [vraag@mojo.nl](mailto:vraag@mojo.nl).

## Rules for access

### Entry ticket and admission

22. You can only access the Location on presentation of a valid admission ticket.
23. Unfortunately, if you leave the venue during the event, you won't be able to regain access.
24. Stay in the part of the Location that you were granted access to. It is also not allowed to (continue to) stand on the stairs of stands and balconies.
25. The persons designated by MOJO have the right to deny you access to the Location or remove you from the Location, without the right to compensation.

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26. It is not permitted to enter the Location or to be present under the influence of alcohol and/or other mind-altering substances.
27. During the event, MOJO may make photos and/or video recordings for journalistic or promotional purposes, without compensation. The processing of personal data by MOJO is done in accordance with the privacy statement, which can be found on the MOJO website.

## **Safeguards**

28. If requested, you are obliged to cooperate in the inspection (search) of personal property.
29. You are also obliged to cooperate with checks by means of a superficial touch of clothing, bags, bags and/or shoes.
30. Refusal of any of the above checks may result in you being denied access to the venue, with no right to a refund or compensation.
31. For the safety of visitors and employees, there is camera surveillance on and around the Location. This is done in accordance with the privacy statement of the administrator of the cameras (MOJO and/or the Location).

## **What does MOJO think of;**

MOJO wants the event to be a safe and pleasant environment for everyone. That is why there are a number of rules of conduct about what is and is not allowed.

## **Improper behavior**

32. (Sexual) violence, (sexual) intimidation, discrimination, vandalism, incitement, aggression and causing nuisance in any form is not allowed. Such behavior may result in removal from the Location without refund and a transfer to the police. MOJO calls on visitors and employees to report this type of behavior to MOJO employees or to the staff of the Location.
33. Activities such as crowd surfing, spraying graffiti, making open fires, destroying or moving property of other visitors, the Location and/or MOJO, and climbing (temporary) constructions are also not allowed.
34. Wearing football shirts, club-related, provocative expressions and/or face-covering clothing are not allowed.

## **Rules around your own food and drinks**

35. Bringing your own food and beverages is not permitted at the Location and will not be taken into custody or reserved (with the exception of what is stipulated under point 20). However, you can bring one empty, soft plastic bottle without a cap of up to 0.5 liters, which you can fill with free drinking water within the Location.
36. Drinking bottles, water bottles or similar, glasses, cans, hard plastic and/or metal bottles are not allowed.

## **Use of alcohol and (electronic) smoking products**

37. In line with Dutch law, it is forbidden to buy alcohol and/or smoking products if you are under the age of 18. Passing on alcohol and/or tobacco to visitors under the age of 18 is also not allowed. Do you want an 18+ wristband? Then you can pick it up at the bars.

38. (Electronic) smoking is only allowed in the open air. Smoking is not allowed inside buildings, structures, tents and under canopies, according to Dutch law. Refill packs for e-cigarettes are not allowed.

## **Drugs and Mind-altering Drugs**

39. Drugs and other mind-altering substances, such as (laughing) gas cartridges are not allowed, just like in the rest of the Netherlands.

## **Other items that do not belong at an event**

Some items are not safe for an event and therefore not allowed:

40. Items such as aerosols (with the exception of small packages up to 250ml of sunscreen, deodorant and perfume), cans, glass, needles, weapons, chains or other items that can be used as a weapon or disturb the peace, fireworks, flares, laser pointers and other light with a bundled beam, bicycles, skates, skateboards, scooters unmanned aerial vehicles (so-called UAV or Drones), (domestic) animals. Laptops, e-readers, tablets/iPads, speakers, two-way radios, toxic, flammable, explosive materials and/or other dangerous items, selfie sticks, banners, cardboard/paper signs with inscriptions larger than A4 size, flags or flagpoles are not allowed.
41. There is a bag ban at the Location. Suitcases, backpacks and bags larger than A4 size and thicker than 10 cm (including front and side pockets) are not allowed. Only bags of up to A4 size and up to 10 cm thick or linen bags with one compartment are allowed. Lockers may be available in the vicinity of some Locations for a fee, but this is not the case at all Locations.
42. Non-folding umbrellas are not allowed inside and will not be taken into custody. Small folding umbrellas are allowed, but must be stored in a locker or handed over at the cloakroom.
43. In case of violation of the house rules, you are responsible for storing or disposing of unauthorized items outside the Location. MOJO does not provide storage for these items. Prohibited items will be discarded and will not be returned or taken into custody. If legally prohibited items and/or criminal offences are found, the police will be called in.

*However, the following are allowed:*

44. Perfume and necessary medication in original glass packaging up to a maximum of 50ml, (jewelry) chains on pants, jewelry, power banks for charging mobile phones, binoculars, small hand fans and pumping devices.

## **Recordings and recording equipment**

45. Professional photo, film, and other recording equipment (such as DSLRs, cameras with detachable lenses, and GoPro or similar equipment) are not permitted.
46. Compact digital cameras with a fixed lens and phones with a camera are allowed at the Location, unless otherwise communicated in advance.

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47. Creating and distributing professional and/or commercial content from/during/at the event is not permitted without written permission from MOJO, not even through influencers or content creators.

In the event of violation of these rules, MOJO has the right to recover the costs of recording and distributing commercial content from the visitor. This amount is calculated on the basis of the rates charged by MOJO to its commercial partners for comparable rights.

In addition, a fine of €10,000 applies for each disclosure and €5,000 for each day that the violation continues. The foregoing does not affect the right of MOJO to demand from the visitor compliance and/or compensation for the damage suffered or to be suffered.

### ***Trading goods, flyers & samples***

48. It is not permitted to trade goods, distribute flyers and/or hand out samples at the Location without the permission of MOJO. These activities are prohibited by law in public spaces without a permit.

### **Respect for the neighborhood and environment**

49. If you are visiting a MOJO event, take the environment into account by:

Only park at the designated parking options.

Do not urinate, but to use the available sanitary facilities.

Respect the property and sleep of the local residents.

Not to leave litter in and around the Location, but to dispose of waste neatly in the waste bins available at and around the Location.

### **Failure to comply with the house rules**

50. Violation of the house rules may result in denial of access to the Location, with no right to refund or compensation.

### **In conclusion**

51. MOJO reserves the right to change these house rules. Visitors are encouraged to regularly review the house rules for any changes.